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CYBERSECURITY Training: Security Awareness

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Customer: มหาวิทยาลัยเทคโนโลยีราชมงคลธัญบุรี

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AGENDA Cybersecurity Training

- The various threats
- The potential **IMPACT**
- Prevention guidelines
- Post-Test

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Malware

คืออะไร และมาจากไหน



Malware
or Malicious Software is a program that is created for malicious purposes on a computer.

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Method One
Trick users into entering the system through different methods



Method Two
Attacks through various unpatched system vulnerabilities.

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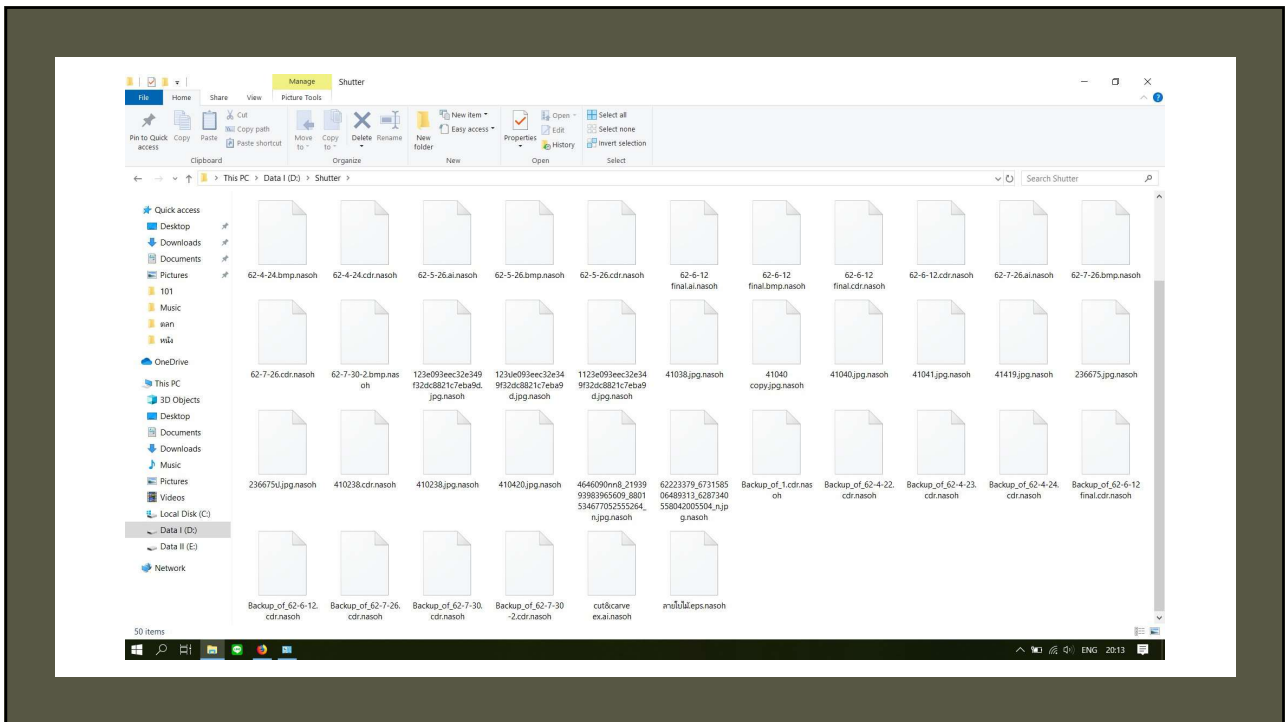
What about Ransomware

Ransomware is a type of malware from cryptovirology that threatens to publish the victim's personal data or perpetually block access to it unless a ransom is paid.

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How Ransomware Infects Computers

Ransomware มาได้อย่างไร ติดตามทางช่องทางได้บ้าง

Phishing Email
มักมาในรูปแบบไฟล์แนบเอกสารนามสกุล .exe เช่น name.docx.exe โดยจะมองไม่เห็น

Insecure website
Link Website, Banner โฆษณา, มิ่งตัวใน Scriptst ของ Website และโปรแกรม Web Browser

Insecure software
โปรแกรมฟรี เพลงฟรี หนังสือฟรี แอนอน ไม่มีอะไรฟรีจริง ๆ ในโลกนี้

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HYBRID WORKPLACE

The New Norm

The move to hybrid working seems inevitable. When the world stayed at home in 2020, employees found they rather liked the new work-life balance.

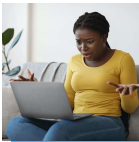
- ✓ Hygiene
- ✓ Save time
- ✓ Save money



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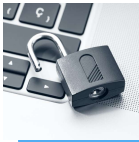
ESET Research

There are in fact multiple challenges facing organizations



PHISHING

Distracted home workers who are more likely to click on phishing links



VULNERABLE

Vulnerable VPNs and other unpatched software running on home systems



BYOD

Remote workers using potentially insecure personal laptops and mobile devices, networks and smart home devices



WEAK ACCESS CONTROL

Cloud services with weak access controls (poor passwords and no multi-factor authentication)

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WHAT IS SOCIAL ENGINEERING

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Purpose of the attack



Username & Password



Online Banking



Some Information

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Example

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SPAM

Spam is a type of unsolicited communication. If you can't think of it, think of the word "SpamMail".

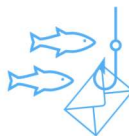
The spam attack will be a form of sending a large group of data, that is sweeping across a wide area. It's like sowing a net.

Can be found using **email**, **SMS** or even using on **Social Media**.

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PHISHING




Email Phishing

Most phishing messages are delivered by email and are not personalized or targeted to a specific individual or company—this is termed "bulk" phishing. The content of a bulk phishing message varies widely depending on the goal of the attacker—common targets for impersonation include banks and financial services, email and cloud productivity providers, and streaming services.


Attackers may use the credentials obtained to directly steal money from a victim, although compromised accounts are often used instead as a jumping-off point to perform other attacks, such as the theft of proprietary information, the installation of malware, or the spear phishing of other people within the target's organization. Compromised streaming service accounts are usually sold directly to consumers on darknet markets.

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Spear Phishing

Spear phishing involves an attacker directly targeting a specific organization or person with tailored phishing emails. In contrast to bulk phishing, spear phishing attackers often gather and use personal information about their target to increase their probability of success of the attack.




Whaling and CEO fraud

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Whaling refers to spear phishing attacks directed specifically at senior executives and other high-profile targets. The content will be likely crafted to be of interest to the person or role targeted - such as a subpoena or customer complaint.

CEO fraud is effectively the opposite of whaling; it involves the crafting of spoofed emails purportedly from senior executives with the intention of getting other employees at an organization to perform a specific action, usually the wiring of money to an offshore account.



Clone phishing

Clone phishing is a type of phishing attack whereby a legitimate, and previously delivered email containing an attachment or link has had its content and recipient address(es) taken and used to create an almost identical or cloned email.

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PHISHING



Vishing

Voice phishing, or **vishing**, is the use of telephony (often Voice over IP telephony) to conduct phishing attacks.



Smishing

SMS phishing or **smishing** is conceptually similar to email phishing, except attackers use cell phone text messages to deliver the 'bait'.

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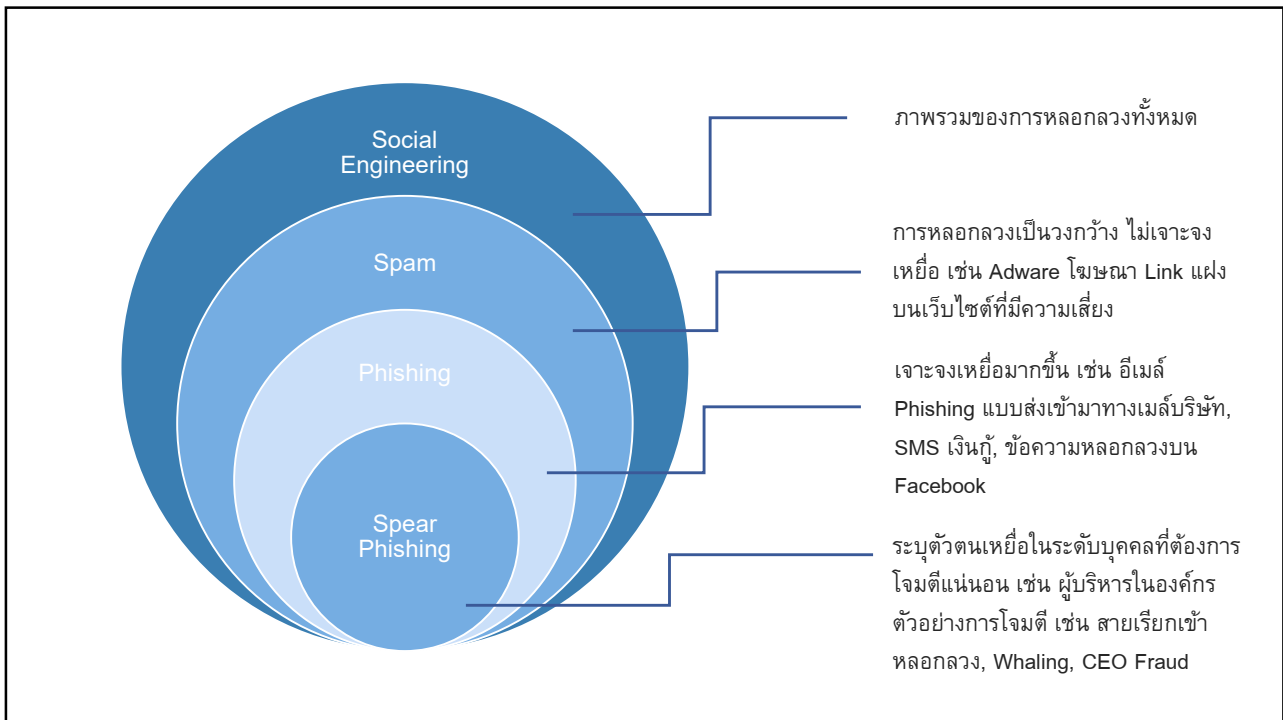


Page hijacking

Page hijacking involves compromising legitimate web pages in order to redirect users to a malicious website or an exploit kit via cross site scripting. A hacker may compromise a website and insert an exploit kit such as MPack in order to compromise legitimate users who visit the now compromised web server.

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This collage illustrates various types of mobile security threats and phishing attempts:

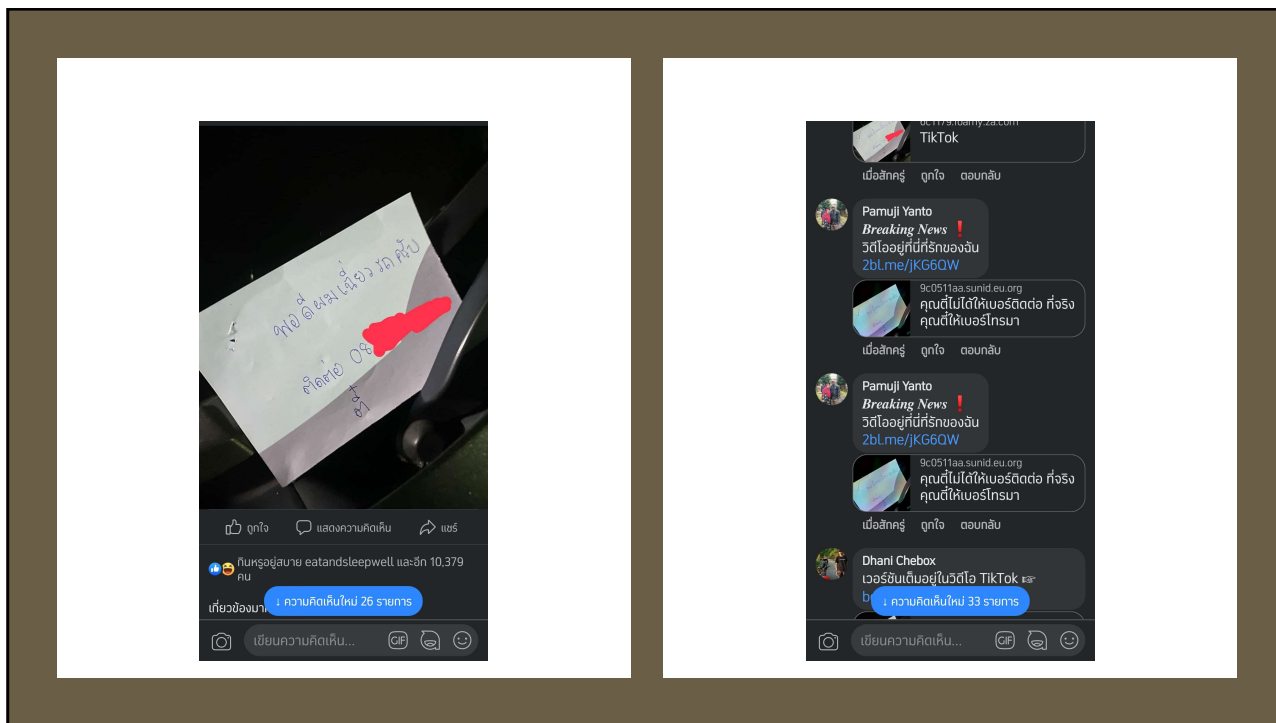
- IMMEDIATE ACTION REQUIRED!**: A warning that the device has been attacked by a virus and will be blocked, with a 00:00 timer.
- Google Sign-in**: A legitimate-looking sign-in screen for Gmail, used as a phishing lure.
- Error Message**: A notification stating 'A Media Player 12.3 update is REQUIRED to view this content' with a 'Terms of service' link.
- Text Messages**: Several messages with suspicious links and verification codes, such as 'is your verification code for 7-Delivery' and 'สามารถได้ 360,000TH'B คลิก: cutt.ly/cYKLiG'.
- Update Recommended**: A notification for 'Update recommended for Google Chrome Browser'.
- FLV HD**: A notification to 'Please install FLV HD and continue'.

Red and green annotations highlight specific elements like the Google logo in a message and the suspicious links.

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HOW TO PREVENT



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PREVENTION

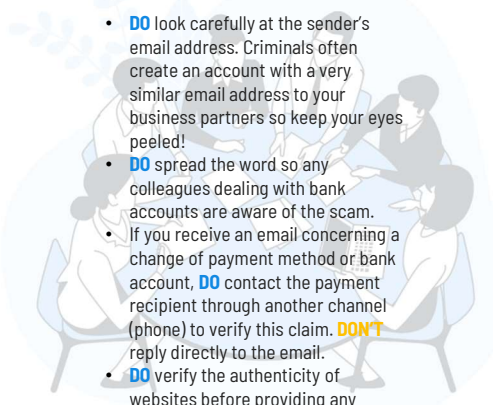
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Avoid becoming a target

- **DON'T** post sensitive or personal information on social media. This can be used by fraudsters to target you.
- **DO** shred all confidential documents and dispose of them properly.
- **DO** use different passwords for every account, change them regularly and enable two-factor authentication on all your accounts whenever possible.
- **DO** use strong passwords which include numbers, symbols, capital and lower-case letters.

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Be vigilant of suspicious



- **DO** look carefully at the sender's email address. Criminals often create an account with a very similar email address to your business partners so keep your eyes peeled!
- **DO** spread the word so any colleagues dealing with bank accounts are aware of the scam.
- If you receive an email concerning a change of payment method or bank account, **DO** contact the payment recipient through another channel (phone) to verify this claim. **DON'T** reply directly to the email.
- **DO** verify the authenticity of websites before providing any personal or sensitive information.

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Solution

- **DO** use anti-virus, firewall and other tools and scan computers and devices regularly to prevent malware infections.
- **DO** keep your personal and business computers up to date: pay attention to security alerts, update security patches, conduct periodic systems checks.
- **DO** make sure that your email accounts are well protected and don't share the passwords.
- **DON'T** click on attachments or links you aren't expecting, even if they have innocuous sounding names (invoice, for example). They often contain malware giving access to monitor your email/computer activities.
- **DO** enable spam filters and block all access to suspicious or blacklisted websites.

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แบบทดสอบ
แยกแยะการโจมตีที่อาจเป็น **Phishing**
Source:
<https://phishingquiz.withgoogle.com/>





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How does it affect individuals and organizations?
เมื่อ Ransomware โจมตี เกิดผลกระทบอะไรกับ ตัวบุคคล และองค์กรบ้าง

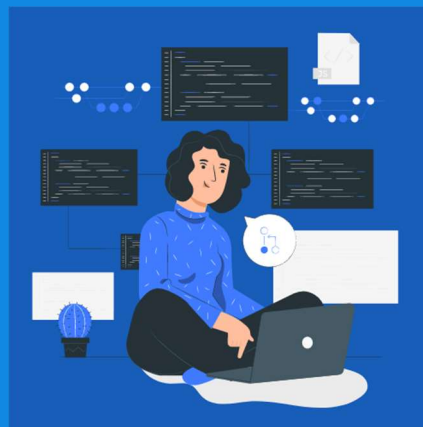
- All files in the computer
- The company's data sharing system
- The important corporate databases
- Some backed up information
- The organization processes



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Prevent and reduce damage from Ransomware

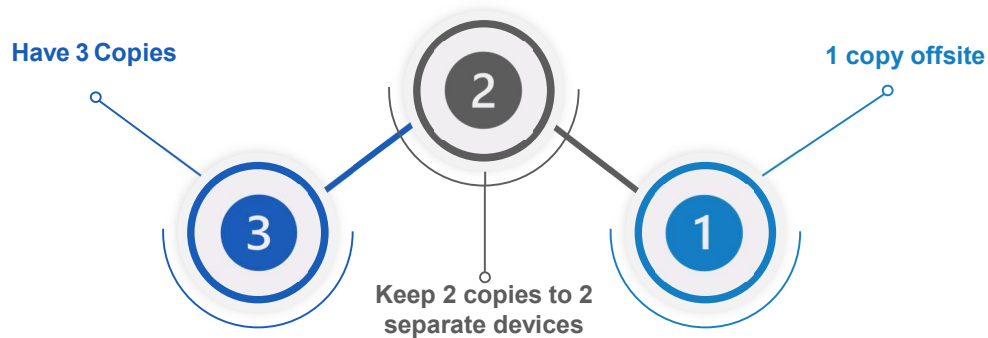
- Backup Data
- Set access permissions to files
- Use Anti Malware Solution
- Raise awareness



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Personal Data Backup

การสำรองข้อมูล เพื่อป้องกัน กรณีถูกโจมตีจาก Ransomware ด้วยกฎ 3-2-1



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How to get Prevention from Malware and Other Threats

- 1 Check Update
- 2 Don't use Admin account
- 3 Beware when click
- 4 Do not trust public networks
- 5 Make your password strong

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8 เทคนิค

การตั้งรหัสเวิร์ด (รหัสผ่าน)
ให้ปลอดภัย

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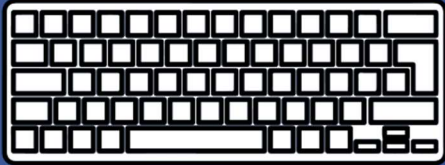
Password

ยิ่งยาว ยิ่งดี *****

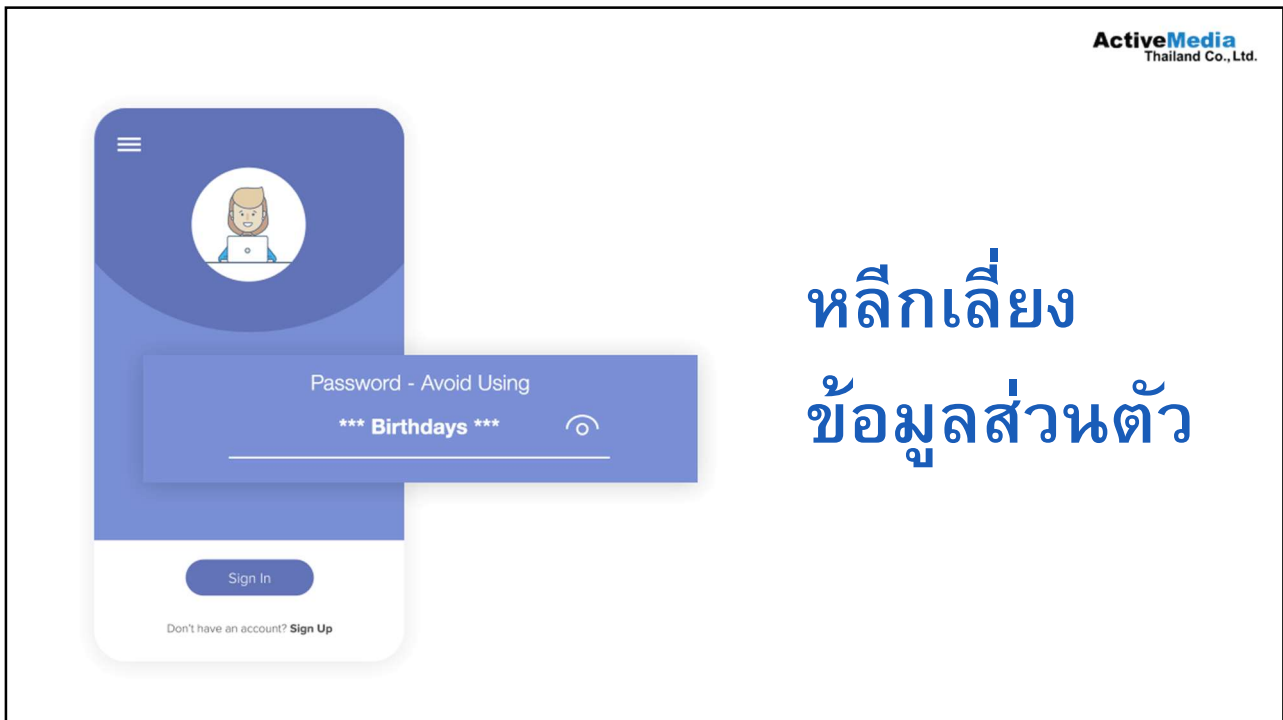
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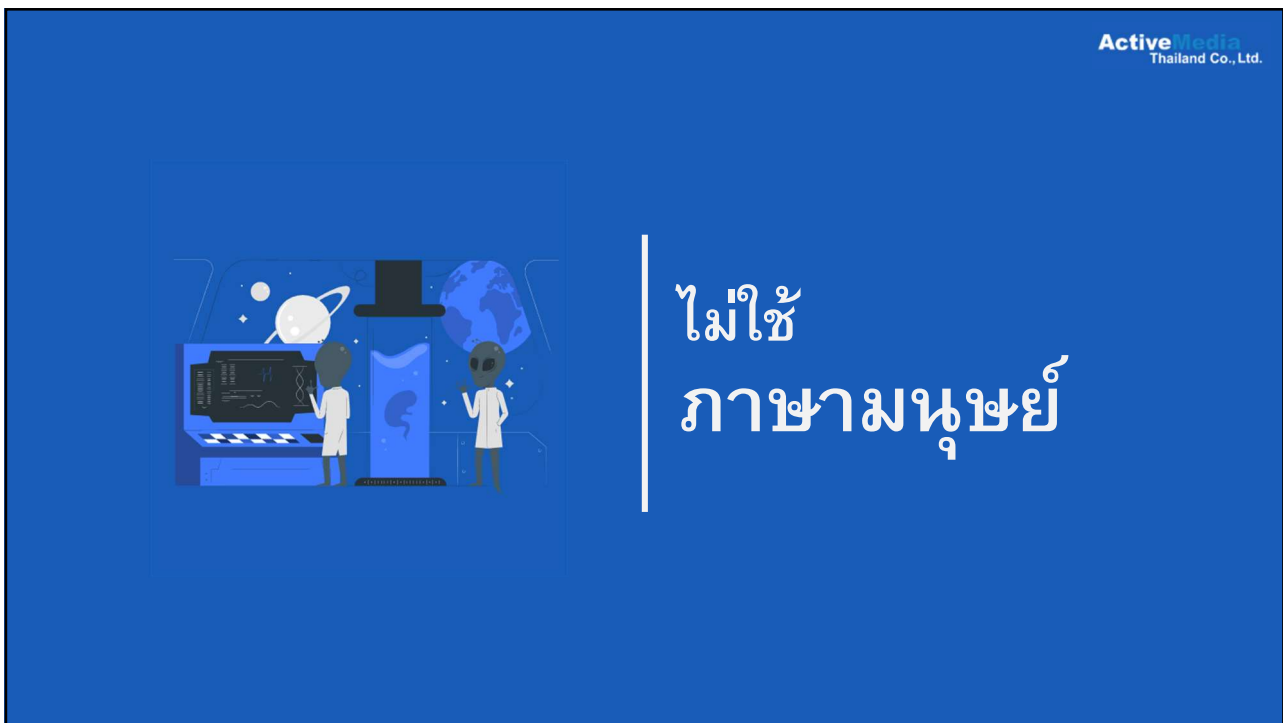
ใช้ทุกอย่างบนแป้นพิมพ์
อย่างเท่าเทียม



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หลีกเลี่ยง รหัสยอดแย่แห่งปี









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ใช้ความคิดสร้างสรรค์





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ไม่ใช่
รหัสผ่านซ้ำ




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ไม่แบ่งปัน
รหัสผ่าน
ให้ผู้อื่น

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แบบทดสอบ

Security Awareness

<https://forms.gle/aEhYjWM5uiaig4RD7>

20 คะแนน



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